**Andile Ndlangisa**

**Section D.**

Option 2

Using JOptionPane.ShowDialog() is an incorrect method to store an input variable.

The correct order of using JOptionPane function to store an input are as follows:

1. Make sure you import javax.swing.JOptionPane in your program.
2. Use the following line for the correct input method: int input = JOptionPane.showInputDialog( "Enter an input");
3. Then run your program.

Option 3

The following steps of how will I handle the situation:

1. I will acknowledge the mistake.
2. I will inform the head department about the situation and consult a lecture informing them about the situation.
3. Organizing a meeting with student, lecture and head department issue an apology.
4. I would inform the student that they should address their grievances to the appropriate department, if my review is unsatisfactory instead of going to social media as it may breaching private policies of the company.
5. I would like to also address the student that in the industry they would meet different people with different manners.
6. I will also ask the student if they are in the industry, every time when they face a situation will it be appropriate to take matters to the social media?
7. Create a review that is beneficial to the student, generic, professional and well mannered.
8. Ask the lecture and head office to proof read it and hand it to student.
9. Once the both parties have reached the agreement about review, I will issue an apology to the student and ask the student to remove the comment for the sake of the institution.